

18 March 2019

**John Brisbin**

Secretary

Julatten & Molloy Association of Ratepayers & Residents, Inc

PO Box 30

Mount Molloy QLD 4871

Dear Mr Brisbin

**RE: Process and consideration of Mount Molloy Postal Services**

I refer to your 8 March 2019 letter on behalf of the Julatten & Molloy Association of Ratepayers & Residents, Inc (JAMARR) Executive Committee regarding the ongoing operations of the local Post Office in the Mount Molloy township in Queensland.

Australia Post has received similar representations on behalf of the community from the Hon Bob Katter MP, Federal Member for Kennedy.

Australia Post has a long history of delivering vital community services in the Mount Molloy township through the local Post Office, and it is clear the community has a genuine connection to the Australia Post presence in the township.

The Mount Molloy Post Office operated under a Licensed Post Office (LPO) Agreement for an indefinite term with a separate licensee entity. Due to unforeseen circumstances, Australia Post terminated this agreement effective 22 January 2019.

We welcome your feedback regarding a suggested process to ensure postal services for the community. Our intent is to ensure that the Post Office remains open and viable for both the operator and the townspeople of Mount Molloy on a long-term basis.

To this end, and to ensure ongoing postal operations in the Mount Molloy township, Australia Post has arranged for the local hotel to accommodate a new postal operator who will provide mail services, both inward and outward, until mid May 2019.

Following this date, full postal services including mail, banking, and agency bill pay will be available from the general store. The new postal presence will operate in-conjunction with the general store. Previous experience indicates that placing the Post Office in-conjunction with another business helps to ensure the ongoing viability of both businesses.

The new postal service agreement with the owner of the general store will operate on a fixed, three-year term. The arrangement will be reviewed at the end of the term. Postal services will operate under a fixed term Licensed Post Office agreement, whereby the LPO operator does not pay a licence fee as the agreement is reviewed at the expiry of the three-year term. I understand small fit-out works are currently underway to cater for the new postal services within the general store.

I would like to thank you for taking the time to write to Australia Post regarding this matter. Australia Post will continue to work with the community as we have throughout our history in Mount Molloy, and we will monitor the provision of postal services under the new arrangements.

Please do not hesitate to contact me directly with any further questions on the matter.

Yours sincerely,

**Pauline Davis**  
Manager, Retail Network Partnerships  
Community and Consumer  
Australia Post