

Subject: RE: Mount Molloy Post Office

From: "Allen, David" <David.Allen@auspost.com.au>

Date: 2/05/2019, 17:10

To: John Brisbin <secretary@jamarr.org.au>, John Brisbin <jbrisbin@loveheart.farm>

CC: "Britcher, Anita" <Anita.Britcher@auspost.com.au>, "Simula, Diana" <Diana.Simula@auspost.com.au>, "Dewar, Deahn" <Deahn.Dewar@auspost.com.au>, "treasurer@jamarr.org.au" <treasurer@jamarr.org.au>

Hi John,

Attached is a signed copy of the letter I have sent to you today, care of the JAMAR PO Box.

Kind regards,
David

David Allen

Head of Post Office Network Operations
Post Office Network
Australia Post

Level 14, 111 Bourke St Melbourne VIC 3000

M 0458 570 695

E David.Allen@auspost.com.au



From: Allen, David

Sent: Friday, 26 April 2019 9:28 PM

To: John Brisbin <secretary@jamarr.org.au>; John Brisbin <jbrisbin@loveheart.farm>

Cc: Britcher, Anita <Anita.Britcher@auspost.com.au>; Simula, Diana <Diana.Simula@auspost.com.au>; Dewar, Deahn <Deahn.Dewar@auspost.com.au>; treasurer@jamarr.org.au

Subject: RE: Mount Molloy Post Office

Hi John,

Thank you for your response. I have been travelling this week and working remotely and haven't yet had an opportunity to prepare the formal letter confirming the EOI process, however, I will send this to you next week.

I can confirm that we had our first confidential discussion regarding an alternative location to operate postal services in Mount Molloy on 23 January 2019.

Australia Post is offering a three month discount for PO Box holders which they are eligible to redeem at the time of renewal. The three month discount covers the period of time that customers were disadvantaged by not having 24/7 access to their PO Box. We are proactively contacting customers who have not redeemed this offer at the time of renewal. If you are aware of any customers who have not received this discount, please ask them to contact myself or Diana Simula and we can arrange a refund for this period.

We are not offering a discount for community members who wish to redirect their mail to an alternative location as mail services are still available in Mount Molloy. If customers wish to use another location that is their decision however the local Post Office is available to them.

Kind regards
David

From: John Brisbin [<mailto:secretary@jamarr.org.au>]
Sent: Friday, 26 April 2019 8:23 AM
To: Allen, David <David.Allen@auspost.com.au>; John Brisbin <jbrisbin@loveheart.farm>
Cc: Britcher, Anita <Anita.Britcher@auspost.com.au>; Simula, Diana <Diana.Simula@auspost.com.au>; Dewar, Deahn <Deahn.Dewar@auspost.com.au>
Subject: Re: Mount Molloy Post Office

Expecting this email? If suspicious forward it to secureatpost@auspost.com.au

Good morning David and Anita, Diana and Deahn.

Just confirming that you have received a reply to your email of the 23rd.

In reply:

1. Could you please provide your commitment to an Expression of Interest process in writing for our records?
2. You committed to providing a date on which AusPost started discussions with the Publican about possible options for a new licensee.
3. Could you please clarify the arrangements AusPost has put in place to waive post box fees and pay for 12mons forwarding services for those who wish to transfer their service to Mareeba or Mossman.

We will be happy to provide this information, along with the dates for your community engagement sessions to the Molloy/Julatten region via our JAMARR networks.

Kind regards,

JBrisbin

On 23/04/2019 17:59, Allen, David wrote:

Hi John,

Thank you for your time earlier this month. I appreciate the opportunity that you provided to hear first-hand your concerns around both the process and our decision regarding the relocation of the Mount Molloy Post Office.

I also wanted to confirm to you that Australia Post will, six months prior to the conclusion of the current agreement, open up for an Expression of Interest to operate the fixed term license on behalf of Australia Post for the next period. Closer to this date we will communicate to the community when this process opens and how it will be run.

In addition, we are progressing with our planning for the community consultation sessions in Mount Molloy. We expect to start communicating more information on these in the coming weeks.

As I don't have TJ's contact details, I would appreciate it if you would share this information with her and the rest of JAMAR.

Anita Britcher returns from annual leave on Monday April 29th and will step back to her role of General Manager Post Office Network QLD/NT. I will return to my normal role in the Post Office Network and will continue to provide support to Anita as required.

Thankyou again for your time. If you have any concerns or queries, please let me know.

Thanks,
David.

David Allen
A/GM Post Office Network QLD/NT
Post Office Network
Australia Post

Level 14, 111 Bourke St Melbourne VIC 3000

M [0458 570 695](tel:0458570695)

E David.Allen@auspost.com.au



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— Attachments: —

signed letter to John Brisbin_2May2019.pdf

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